



KLEIN ISD
PROMISE 2 PURPOSE

YOUR BENEFIT
INFORMATION

Healthy Family Happy Life

MEDICAL & LIFESTYLE BENEFITS



DISCOUNT MEDICAL PLAN

Membership Agreement

Group Name: Klein ISD
Member ID: SAMPLE
Member Name: JOHN Q CUSTOMER
14240 Proton Rd
SPRING TX 77379

Term: This plan renews monthly automatically.
Effective Date: 2025-05-01
Plan Name: SAMPLE
Membership Fee: \$XX.XX/M

Dependent Fulfillment: \$0.00
One time enrollment Fee: \$0.00
Discount Medical Plan Organization:

New Benefits, Ltd
Attn: Compliance Department
P.O. Box 803475

For assistance and plan information call: 1-800-800-7616

DISCLOSURES:

1. The discount health care program is NOT insurance.
2. The discount health care program does not guarantee the quality of the services or products offered by individual providers.
3. The plan does not make payments directly to the providers of medical services.
4. The plan member is obligated to pay for all health care services but will receive a discount from those health care providers who have contracted with the discount plan organization.

For provider locations or to obtain plan information, please visit MyMemberPortal.com, or call Member Services at 800-800-7616.

Cancellation Policy:

To terminate or cancel the member agreement, please call the phone number listed above or send a written cancellation notice to the sponsoring organization. This agreement can be cancelled for non-payment.

30-day Money Back Guarantee:

A member who cancels the membership not later than the 30th day after the date the member receives the membership card is entitled to a refund of all periodic membership fees paid to the discount health care program.

Issue Resolution:

For any concerns or complaints when using the membership card, please call the number above for immediate assistance. Your issue will be researched and a resolution reached within 3 business days. If you are still dissatisfied, you may contact the Texas Department of Insurance.

THIS PLAN IS NOT INSURANCE

Welcome!

Welcome to your benefits program! Start saving time and money immediately by using the membership cards included with this booklet or downloading the **My Benefits Work™** mobile app.

Everything you need to know is included in this kit, the mobile app, or online at **MyBenefitsWork.com**. By taking a moment to familiarize yourself with these resources, you're more likely to take advantage of the tremendous savings your new membership offers!

Your family has access to these savings too! Add your spouse and children up to the age of 26 to your membership in the app or web portal. Keep in mind this membership is NOT insurance.

If you have any questions or need assistance, please contact our Member Support Team at the number on your card Monday through Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time.

We know you'll enjoy everything this program has to offer, but if for any reason you're not satisfied with your membership, please call the number on the back of your card so we can make it right.



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Limitations, Exclusions and Exceptions

1. Member is defined as primary member, spouse, and all legal dependents.
2. Providers are subject to change without notice. Programs may vary in some states. Providers and locations may be removed from the network at any time.
3. This is a discount plan only. The program may be cancelled or modified at any time by the plan administrator. You will receive notice if the program is cancelled or materially modified.
4. Normal business hours are Monday through Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time.
5. The discount company will not reimburse or pay any portion of any provider's fees. These benefits may not be used with any other discount plan or program. Listed or quoted prices are subject to change without notice.
6. Providers may offer products or services to the public at prices lower than the discounted prices. In such event, members will be charged the lower price.
7. Savings are based on the provider's normal fees. Actual savings will vary by location and the services or products purchased.
8. This discount program is a referral plan, and makes no warranties concerning the quality of care received. Providers are responsible for the professional advice and treatment provided to members.
9. The plan is not insurance coverage and does not meet the minimum creditable coverage requirements under the Affordable Care Act.

How To Access Your Benefits



Download the **My Benefits Work™** mobile app or register on **MyBenefitsWork.com**. To create an account, enter the Member ID and Group ID found on the front of your membership card. The email address used to register will become your login for the mobile app and web portal.



Your family has access to these benefits too! Add your spouse and children up to the age of 26 to your membership in the app or web portal. They do not need a separate card to use the benefits.



To use each benefit, read the benefit descriptions and follow the instructions enclosed in this booklet or on the My Benefits Work mobile app and web portal.



Keep your membership card or your mobile app handy at all times to access important phone numbers and websites to use your benefits.



If you have any questions on how to use your membership, call our Member Support Team at the number listed on your card for prompt, friendly assistance. Our offices are open Monday through Friday, 7:00 am to 7:00 pm and Saturday, 8:00 am to 5:00 pm Central Time.



Alternative Medicine

powered by Tivity Health

Traditional medicine isn't the only answer! Reduce stress, relieve migraines or quit smoking with the help of alternative medicine.

- Save 10% to 30% on Acupuncture, Massage Therapy, Nutritional Counseling, Biofeedback, Hypnotherapy, Reflexology, Yoga, Tai Chi, Pilates and more
- Over 35 specialties and 35,000 practitioners nationwide

How to Use

Log on through the mobile app or web portal and click Alternative Medicine to find a participating practitioner

You may also call **877.806.8706** Monday to Friday, 7:00 am to 7:00 pm Central Time for assistance

At your appointment, present your membership card with the Tivity Health logo and pay the discounted total



NB Rx

Healthcare keeps getting more expensive, but you shouldn't have to choose between your prescription medications and other essential expenses. Make sure you're always getting the best deal on your prescriptions with deep discounts through NB Rx. Save 10% to 85% on most prescriptions at 60,000 retail pharmacies nationwide.

- Participating retail pharmacies include Walgreens, Target, CVS, and many other independent, national, and regional chains
- Find the best deal by comparing prescription prices at participating pharmacies through your mobile app or web portal; then text or email the prescription price to easily cash in your savings at the pharmacy
- My Medicine Cabinet feature allows you to save your prescription search so you can easily refresh pricing for your next refill
- Even if you have insurance, you can present both cards at the pharmacy or research online to receive the lowest price
- Savings are available for your whole family, including certain medications for pets!

How to Use

Log on through the mobile app or web portal to find a participating pharmacy, compare prescription prices by location and access your pharmacy card

At the pharmacy, show your card to the pharmacist, pay, and enjoy the savings

To view savings on certain human/pet crossover medications, toggle to Pets in the price comparison tool

For assistance, call **800.800.7616** Monday to Friday, 7:00 am to 7:00 pm, and Saturday from 8:00 am to 5:00 pm Central Time

Pharmacy discounts are not insurance, not intended as a substitute for insurance, and only available at participating pharmacies.



Pet Care

Caring for pets can be rrrrruff! Keep your pets happy and healthy with discounts on everything from toys and treats to vet visits and eats! You can save on prescription medications and foods, veterinary services, a GPS-enabled lost pet notification system, and more.

- 25% off all in-house medical services at participating veterinarians
- 25% off most purchases from PetCareRx.com, including prescriptions and preventatives
- 24/7 Lost Pet Recovery Service, with pet tags for each enrolled pet
- 35% off monthly Pin Paws membership with GPS-enabled lost pet notification system

How to Use

Log on through the mobile app or web portal, click Pet Care, and follow the instructions to find participating veterinarians and merchants, and register your pets with the Pet Assure Location Service

- You will need your Group and Member IDs (on the front of your membership card) to create an account

You can also call **800.800.7616** Monday to Friday, 7 a.m. to 7 p.m. and Saturday, 8 a.m. to 5 p.m. CST to find participating veterinarians and merchants

Be sure to mention you are a member of Pet Assure when making your appointment

At your appointment, present your membership card with the Pet Assure logo and pay the discounted total

Discount codes may not apply to the following brands/manufacturers due to pricing restrictions: Hill's Prescription/Science Diet, Royal Canin, and Merck. You cannot combine the discount with other discounts or service packages.



Instant Deals

powered by Access Development

Find instant discounts on-the-go at over 340,000 merchants nationwide from restaurants and shopping to entertainment and travel.

- Save your favorite deals to use again and again
- No need to print coupons – show your phone and save
- Savings are also available for your pets, with discounts on pet daycare, dog walking, boarding, vet visits, grooming, horse training, and more

How to Use

Download the *My Deals Mobile* app from the iTunes App Store or Google Play Store

To register, click *Setup Account* and enter “100515–” immediately followed by your *Member ID* (on the front of your membership card) in the *Mobile Password* field

You can also log on through the mobile app or web portal, click *Instant Deals*, and follow the instructions to access coupons online

Be sure to check both the *Instant Deals* mobile app and website for deals—you may find valuable discounts on your app that aren’t available online, and vice versa!



Tax Hotline

powered by Legal Club of America

Tax experts provide advice, planning and audit assistance to help you avoid mistakes, penalties and interest. Your year-end tax preparation is painless and frustration free!

- Advice from tax attorneys, financial analysts, CPA's, former auditors and/or Enrolled Agents certified by the IRS
- Unlimited advice on federal taxes
- Free tax return preparation for 1040EZ, 1040A and 1040 and review of last year's return (limit one per household)
- Discounts on other tax forms and schedules

How to Use

Call **866.544.4399** Monday to Friday, 9:00 am to 5:00 pm Central Time to speak with a tax specialist



LawAssure

powered by Epoq

Need a will, power of attorney or living trust? Save hundreds of dollars in attorney's fees with LawAssure, an online service making personalized legal document creation easy and accessible. Create high-quality documents to protect your family and assets. LawAssure will guide and support you every step of the way.

- Save hundreds of dollars by using LawAssure to create your will, living trust, power of attorney, healthcare directive, and other important legal documents
- Deal with legal matters wherever it's most convenient for you - even on your tablet or phone
- Securely share your documents with trusted advisors or an attorney
- Safely store and edit your documents, or export them for printing and signature

How to Use

Log on through the mobile app or web portal and click LawAssure to register your account

You will need to enter Plan ID **LA1133** and your Group ID

Create a username and password for future login



Care Companions

powered by Papa

Serving as a caregiver for a loved one is as stressful as it is rewarding. Care Companions powered by Papa helps reduce the stress of caregiving by sending thoroughly vetted helpers (called Papa Pals) who can provide companionship and assistance with transportation, household chores, technology lessons, and more, all while giving you a much needed break. Rather than having to take off work or miss an event due to your caregiving responsibilities, you can request a Papa Pal to drive your loved one to a doctor's appointment, do some light house cleaning, or simply spend a couple hours talking and visiting.

- Papa Pals can be requested by phone or mobile app for \$22 an hour, with the option of having the same companion for each visit
- Papa Pals undergo a rigorous vetting and onboarding process, including background check, personality profile, car inspection, and training (only 15% who apply are accepted)
- Papa Pals can take notes of their visit and report back to you as requested, from behavior to state of the home to instructions from the doctor

How to Use

Call **866.502.2537** Monday through Friday, 8:00 am to 11:00 pm EST, and Saturday and Sunday, 8:00 am to 8:00 pm EST to request a Papa Pal

When requesting a Papa Pal, select the date, time, and activities with which you need assistance

You can also log on through the mobile app or web portal to request a Papa Pal by phone

The Papa network is expanding but is not yet available in all areas.



Funeral Services

powered by Dignity Memorial®

With Funeral Services by Dignity Memorial®, you and your family are eligible for a range of benefits that can help alleviate the financial and emotional burdens of planning a funeral.

- Get step-by-step assistance from a representative who guides you on how to make final arrangements, plan a service in advance, or respond to an unexpected death
- Save 10% on all funeral or cremation products and services¹, and cemetery interment rights, products, and services² through Dignity Memorial affiliated providers
- Receive National Transferability on prearranged services within our network³
- Receive 13 months of unlimited telephone grief support through the Compassion Helpline®⁴
- Includes bereavement travel services for family and friends

How to Use

Log on through the mobile app or web portal to contact a representative and access planning services

On the website, fill out the form and select the organization providing you with this benefit from the dropdown menu

Call **844.811.5451** 24/7/365 to connect with one of the affiliated funeral homes, cemeteries, etc.

¹ Where available by law. 10% savings is not available in all states nor does it apply to cash advance items. On already discounted Dignity Memorial plans, employee/member is entitled to the greater of the two discounts.

² Cemetery benefit is not available in all states. On already discounted Dignity Memorial plans, employee/member is entitled to the greater of the two discounts.

³ Certain restrictions apply.

⁴ Services provided by Charles Nechem Associates, Inc.



NB Deals

Big savings are just a click away! NB Deals is your one-stop-shop for exclusive discounts on brands and experiences you know and love. Browse over 40 different categories across 500+ merchants for endless opportunities to save, with new deals added weekly. Discounted items include:

- Health and wellness products and memberships
- Food and beverage delivery
- Electronics and apparel
- Financial and educational services
- Home goods and home office supplies
- Flowers and gifts
- Attractions, shows, concerts, and sporting events
- Hotels and rental cars
- And so much more!

How to Use

Log on through the mobile app or web portal to access savings anytime, anywhere

Select deals on shopping, travel, entertainment, and more, then follow the instructions to save



NB Pet Telehealth

Pets are family, and NB Pet Telehealth by GoLexi helps make caring for them affordable and convenient. With 24/7 access to a trusted network of veterinarians, you can ask questions, discuss behavioral issues, training, and even get help determining if a trip to the ER or primary veterinarian is necessary. Get the advice you need for eligible pets with real-time, no-fee consultations by phone or video, and give them the love and attention they deserve. NB Pet Telehealth is for non-emergency, non-urgent treatment, and acts as a supplement for visits with a primary veterinarian. NB Pet Telehealth veterinarians cannot diagnose pets or prescribe medications.

- Unlimited access to no-fee veterinary consultations for all eligible pets in your home
- Around the clock advice, anytime, anywhere
- Once scheduled, consultations start within one hour

How to Use

Log on through the mobile app or web portal and follow the instructions to activate your NB Pet Telehealth account

Complete your pet's Medical Profile before requesting a visit

Request a visit online, in the app, or call **888.380.4266** to schedule a consultation 24/7

NB Pet Telehealth by GoLexi is not for use in medical emergencies or urgent situations. If there is reason to believe a pet is experiencing an emergency, call a veterinarian immediately or contact the nearest animal hospital. NB Pet Telehealth should not be considered veterinary care advice, and is not a substitute for primary veterinary care advice, diagnosis, or treatment. NB Pet Telehealth is not a replacement for regular in-office visits or vaccinations. NB Pet Telehealth is not insurance. NB Pet Telehealth veterinarians cannot prescribe medications, and reserve the right to deny service for potential misuse. NB Pet Telehealth operates subject to state regulations.



Caregiver Concierge

Caregiving is a big responsibility, but you don't have to do it alone. Caregiver Concierge is a full-service caregiving solution with premium support for your caregiving journey. Whether you're caring for a parent, child, neighbor, or need support yourself, Caregiver Concierge helps you navigate the clinical, social, and emotional complexities of any caregiving challenge you may face. After a comprehensive intake session, you'll be paired with a dedicated Care Team that will work to understand your unique caregiving situation, develop a personalized Care Plan with a focus on solutions, and provide ongoing assistance that adapts to changing circumstances for as long as you need.

- Every Care Team is led by a Care Expert with an average of 20 years experience
- Care Teams consist of nurses, social workers, mental health professionals, and physicians
- Intake sessions occur within 24 hours of initial contact by phone or online form

How to Use

Log on through the mobile app or web portal

Select Caregiver Concierge tile

Select Get Started to begin the intake process



NB Pet Rx

Keeping your pet healthy can be expensive, especially with longer lifespans and advanced veterinary care. Luckily, NB Pet Rx makes it easy and affordable with simple pricing and fast delivery on pet medications. As a member, you can enjoy big savings of up to 70% compared to the vet's office and up to 90% off on human generics for your furry friend. Just provide your pet and vet details during checkout, and we'll take care of contacting your vet and shipping your pet's medications directly to your door. We offer a wide range of over 1,500 prescription and over-the-counter products for all of your pet care needs.

- Shipping to ALL 50 states
- NB Pet Rx contacts the vet's office for the prescription and ships directly you
- Hard-to-find medications available

How to Use

Log on through the mobile app or web portal, click NB Pet Rx to search for pet products and medication, and add to cart. You will need to provide vet and pet information during checkout.

You may also call **877.701.7387** Monday to Friday, 10:00 a.m. to 7:00 p.m. CST and Saturdays 10:00 a.m. to 2:00 p.m. CST for customer support

Use discount code **NB15** to receive additional savings on your order

Provider Locations

Below is a partial list of providers closest to your zip code. For additional participating providers, please call the toll-free number or log on to the website found on the back of your membership card. Please call to verify participation prior to visiting the provider's office. Information is accurate at the time of publication but is subject to change.

Pharmacy

Cvs Pharmacy 10980

10833 Gleannloch Forest Drive
Spring, TX 77379
Telephone: (832) 717-0844

Klein Cypress Medical Clinic

16835 Deer Creek Dr Ste 190
Spring, TX 77379
Telephone: (281) 655-5600

Apecc Rx Pharmacy

17833 Kuykendahl Rd
Spring, TX 77379
Telephone: (832) 559-7808

Heb Pharmacy 725

20311 Champion Forest Dr
Spring, TX 77379
Telephone: (281) 376-2652

Lighthouse Pharmacy

8955 Spring Cypress Rd
Spring, TX 77379
Telephone: (832) 422-3604

Alternative Medicine

Massage Tao

Qi Wang

5020 Farm To Market 1960 Rd W Ste A6
Houston, TX 77069
Telephone: (346) 276-0762

Massage Tao

Hua-Nien Fan

5020 Fm 1960 Rd W; Ste A6
Houston, TX 77069
Telephone: (254) 900-7788

Alternative Medicine

1960 West Chiropractic Ctr

Karen Thomason

5020 Fm 1960 Rd W Ste B6
Houston, TX 77069
Telephone: (281) 580-1961

Memorial Acupuncture Clinic

Kaixun Liu

13480 Veterans Memorial Dr Ste E1
Houston, TX 77014
Telephone: (281) 507-4699

Pet Assure

Lakewood Forest Veterinary Hospital

11802 Louetta Rd
Houston, TX 77070
Telephone: (281) 376-1172

Treaschwig Veterinary Clinic

22732 Cypresswood Dr
Spring, TX 77373
Telephone: (281) 443-2626

Panther Creek Pet Clinic

4775 W Panther Creek Dr
Ste 345
Spring, TX 77381
Telephone: (281) 367-7733

Easton Commons Animal Hospital

15030 West Rd
Houston, TX 77095
Telephone: (281) 550-6960

Pet Check Animal Clinic

9500 Westview Dr
Houston, TX 77055
Telephone: (713) 738-2432



47200 SPRING CYPRESS ROAD
KLEIN, TX 77379

Hold the phone!

Download My Benefits Work™
on The App Store or Google Play.

T:-NB32302F-0

JOHN Q CUSTOMER
14240 Proton Rd
SPRING TX 77379